

JOB DESCRIPTION

JOB TITLE:	Senior Software Engineer
REPORTS TO:	Technical Team Manager
LOCATION:	Wellington

Background

Solnet's Technical Team deliver professional software services to our clients.

We deliver new applications to solve business challenges, typically on the cloud with modern software delivery techniques. We take an all of life approach and provide ongoing functional enhancements, security testing and upgrades, and level three support as required.

As Senior Software Engineer you will work in partnership with our clients, often as part of a product team, delivering a continuous stream of enterprise software applications, enhancements, and support.

Job Scope

- To provide software delivery services with Enterprise Java, JavaScript, and the full range of cloud services including API, integration, and data
- Provide application enhancement, upgrade, and support services for enterprise applications
- Provide technical oversight, mentoring and guidance to other members of the team
- Provide pro-active advice and guidance to Solnet's clients and partners, around solutions, upgrades, security improvements, and improved ways of achieving client goals.

Major Activities/Responsibilities

- Contribute at a senior technical level to the delivery of client solutions, delivering high quality code. Lead constructive and actionable peer review.
- Provide accurate estimates for the delivery of complex solutions
- Work with Business Analysts and Product Owners to understand and elaborate business requirements
- Deliver appropriate levels of high-quality documentation, including designs, specification, and operational guides
- Lead technical delivery of client problem solutions, including complex diagnosis and troubleshooting
- Maintain a high level of technical competency and awareness of technologies, products and best practices in software development, delivery, and maintenance
- Provide subject matter expertise in one of more of Solnet's products or services

- Pro-actively identify, propose, and implement improvements to client solutions
- Provides technical resolution and expert advice for high priority support incidents. This includes being on-call as part of an after-hours roster of engineers.
- Provide mentoring and guidance to other team members
- Achieve and maintain accreditation or certification in relevant products and technologies
- Ensure that the chosen software development lifecycle methodology and operational process is followed
- Ensure that project milestones and commercial goals are achieved by both Solnet and the client
- Performing paid client engagements, onsite at Solnet and at client premises.

Key Performance Indicators

- Consistently meet the quality standards and delivery timeframes for assigned deliverables
- Adaptable approach to delivery methodology including agile, waterfall, ITIL and Devops
- Improvement in reliability and supportability of client systems
- Support is delivered to SLAs and to customers' expectations
- Contribution to supportive, innovative, and collaborative team culture
- Contribution to securing opportunities with new and existing accounts
- Excellent relationships with clients and colleagues.

Qualifications

- Ideally (but not limited to) a Computer Science Degree or equivalent.

Skills and Experience

- Broad and diversified experience in the development and integration of software solutions over a period of at least 5 years
- Senior level development skills and experience with Enterprise Java and associated technologies, JavaScript and associated frameworks, cloud experience and conceptual understanding applicable to multiple providers. Experience with on premises enterprise platforms.
- A deep understanding of modern software delivery methods including, DevSecOps, delivery pipelines, automated testing, and Agile. A strong desire to drive improvements in development practices in house and with Solnet's clients.
- Excellent communication skills, verbal and written. Confident and appropriate communication with all levels with internal staff and clients from junior to senior level. Presentation skills an advantage. Ability to be persuasive and justify opinions and recommendations.
- Must have completed at least two significant enterprise projects in an intermediate development role

- Pro-actively recognises and helps manage stress in self and others. Acts and escalates appropriately to contribute to staff well-being.
- Can formally coach or train colleagues to learn new skills, techniques, and ways of delivering

Other attributes

- Self-motivated and self-managing; uses initiative to get things done.
- Ability to master and navigate new and complex situations rapidly in order to deliver the best service to the client
- Ability to learn and deliver with new technologies quickly
- Flexible, adaptable, and comfortable with managing multiple priorities.